

Quality Policy Statement

It is the Company's Quality Assurance Policy to ensure that all documented procedures are implemented and maintained in accordance with BS EN ISO 9001. The Company gives a commitment to comply with requirements and continually improve the effectiveness of the Quality Management System, in line with all relevant legal and statutory requirements.

We provide our customers with materials and products which comply in all respects with the agreed specification and are fit for purpose. All products are fully traceable and covered by Material Test Certificates.

We acknowledge the fact that our reputation depends on consistently providing materials, products and service at the quality required. The maintenance of this quality on an ongoing basis is the responsibility of every person within the organisation

The importance of quality control and quality assurance is acknowledged by our management team who fully endorse our quality management system.

The company acknowledges the right of existing and prospective customers to access any records or documentation relevant to work being carried out for them

Every person within the organisation is aware of this quality policy and our quality management system and its importance.

Main objectives and targets for 2020 /2022

- 1) To maintain our ISO 9001 registration, in good order. Supported by BSI.
Our target is no more than 3 Minor Non-conformances to be raised at any external audit
- 2) To maintain our EN 1090-1 registration in good order. Supported by SCCS.
Our target is no more than 3 Minor Non-conformances to be raised at any external audit
- 3) Maintain and grow existing customer base.
- 4) Remain Profitable.
- 5) Maintain the high level of flexibility and service provided to our customers.
- 6) Maintain the consistent profitable relationships we have with our sub-contractors and our suppliers.
- 7) To eliminate fumes from the workplace by commissioning extraction tables and filtration units for both cutting machines (target spring 2020.)

Further detail can be found in the company's short and long-term plans, controlled by our Managing Director supported by our management team.

Signed: 

Brian Connacher
Managing Director (Aurora Profiles Ltd)